



Jilbup
PRIMARY SCHOOL

Dispute Resolution Policy



Dispute Resolution Policy

Purpose

At Jilbup Primary School we recognise a child's education as a partnership between the school and families. Parents are encouraged to work cooperatively with the school and each other to ensure the best outcomes for their child.

When there is a dispute related to the Parental Responsibility of a Jilbup Primary School student that is unresolved the school requests that parents do the following:

- Provide the school with formal written information relevant to the custody or care of the student:
 - Court orders: Court sealed and up to date.
 - Family Violence Restraining Orders
 - Child Protection Family Support Documentation
- In the absence of formal court arrangements parents should provide the school with:
 - A signed Parenting Plan which indicates the care arrangements for the child in question
 - Written information that relates to a change in circumstances in relation to the care of a child including emergency contacts and Carer arrangements.
- Where there are no formal court documents, or informal arrangements in place the parents should recognise that:
 - The school is not in a position to make a judgement regarding parental claims.
 - The principal has the right to act in what they believe to be the best interests of the child at all times.
 - The parent with the *primary care* of the child will be informed of requests made by other parties in relation to the child.

School Responsibilities

Jilbup Primary School is committed to working with both parties but should *not considered a mediator or arbitrator of disputes*. The school commits to the following:

- Acting in the best interests of the child
- Complying with Court orders and custodial arrangements (although it should be noted that these pertain to the parties listed rather than third parties such as schools)
- Ensuring that teachers and Administration Staff are aware of the implications of Court Orders and Parenting Agreements as it relates to:



- Custodial arrangements (pick up, emergency contacts etc)
- Parental Responsibility
- Information requests and sharing
- Maintaining and communicating appropriate sign-in and sign-out policies and procedures
- Conducting respectful communication with all parties and sharing relevant information with parents
- Entry to the school for all parties remains at the discretion of the principal as contained in the Education Act.